

SmartTAP Bus Passes – Electronic disposable or reloadable cards with 1-day & 31-day period passes for local or commuter routes available. Local full and reduced fare rider reloadable cards can add Pay As You Go (PAYG) cash. PAYG fare deducted according to cash fare chart each boarding. Purchases can be made in cash, check or credit/debit. Sales locations include vending machines located at the Chemung County Transportation Center & Arnot Mall Food Court, in-person, via phone and online.

Seniors (age 60+) – Automatically qualify for reduced fare with photo ID w/DOB or Medicare Card with photo ID when boarding using cash. Riders may purchase a personalized photo reduced fare reloadable card for \$5.00 (card lifespan of 8-10/yrs). Seniors ride free on Mondays. See schedule for reduced rates for Route Deviation.

Persons (under age 60) with a Disability - must provide an original letter from a qualified health care physician stating that you are disabled or an appropriate social services award letter. Disability status must be renewed every 3/yrs. Temporary Reduced Fare ID Card for cash customers cost \$2.00. Reloadable personalized (photo) electronic Reduced Fare Card fee is \$5.00. Visit the CTRAN Office, 1201 Clemens Center Parkway, Elmira, NY. See schedule for reduced rates for Route Deviation.

Access Chemung curb to curb service available to those who qualify, call (607) 378-1004 for details.

Children/Students - Children 5 years and under ride free if they are accompanied by an adult (limit 3 children per adult). Students ages 6-18 ride for reduced fare. High school students must show photo school I.D. for proof of age. College I.D.s not accepted.

Route Deviation - If you are a person living within 3/4 of a mile of a bus route, you may qualify for curbside service through the Route Deviation Program. The fare is **double** the regular fixed route fare, and **only cash for the deviation** is accepted. To schedule a Route Deviation trip, call our Customer Service Department at 607-734-5211 between 8:00 a.m. and 5:00 p.m. For next day service, your request must be made by 5:00 p.m. the previous day. Route Deviation is NOT provided

to the following commuter routes: #10 Elmira-Owego; #20 Elmira-Corning; and #30 Elmira-Ithaca.

Route and Stop Announcements - The Americans with Disabilities Act of 1990 (ADA) requires the announcement of all time points, transfer points, and points that service more than one route. CTRAN Bus Operators will announce all such time points and transfer points listed on public schedules approximately 1/2 block in advance.

On Request Stop Service – On selected routes, places such as nursing and/or health care facilities, schools, apartment complexes, etc. “on-request” stops have been established. To use this service, riders can call Customer Service at (607) 734-5211 or direct your request to the driver when boarding.

Travel Training – Training is available to provide new riders with the confidence & necessary understanding of the public transit system to travel safely & independently. Contact the Chemung County Mobility Management Program at (607) 378-1004.

Safety Tips - Take your seat as quickly as possible. Never change seats while the bus is moving. Wait until the bus departs your stop before crossing the street. Refrain from engaging in unnecessary conversation with the driver. No pets, except service animals.

Suggestions or Complaints/Title VI Civil Rights Act – Suggestions or complaints about CTRAN should be directed to our Customer Service Department at 607-734-5211 or online at ridectran.com. Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance. Title VI complaints should be directed to Angela Wood at anwood@chemungcountyny.gov or (607) 737-5560. Also, you have the right to file your Title VI complaint directly with the Federal Transit Administration, Office of Civil Rights, Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Avenue, SE, Washington, DC 20590.

Fares (Effective 10/1/18)

Please have exact cash fare prior to boarding as drivers carry no change.

Cash Fare Each Boarding (1,3,4,5,6,8,9,12)
\$1.75 / \$0.85 – Seniors/Disabled/Youth

Cash Fare Each Boarding (20, 20E)
\$2.25 / \$1.10 – Seniors/Disabled

Cash Fare Each Boarding (Route 7)
\$0.50 / \$0.25 – Seniors/Disabled

1-Day Local Pass (1,3,4,5,6,7,8,9,12,20)
\$5.00

31-Day Local Pass (1,3,4,5,6,7,8,9,12,20)
\$60.00 / \$45.00 – Seniors/Disabled

Cash Fare Each Boarding (Commuter Routes 10,30)
\$3.00 each zone OR \$6.00 both zones

1-Day Commuter Pass (All Routes)
\$12.00

31-Day Commuter Pass (All Routes)
\$75.00

CCC Semester Pass (only available CCC bookstore)
\$210.00

Holiday Service Schedule – CTRAN buses do not operate on New Year’s Day, Easter Sunday, Thanksgiving Day, and Christmas Day. Limited service is provided on Memorial Day, Independence Day, and Labor Day (Routes #7, #9 and #12).

CTRAN, 1201 Clemens Center Parkway • Elmira, NY 14901 • www.ridectran.com

Information in this schedule is subject to change. Traffic conditions and weather can affect arrivals/departures.

Service Area:

Wellsburg
Chemung

CVS Distribution Center

Waverly

Robert Packer Hospital - Sayre

Tioga Downs

Nichols

Owego

ACHIEVE - Owego

(607) 734-5211



Schedules also available for printing at

www.ridectran.com

Updated October 2019

10 - Elmira - Owego (Pilot Service)

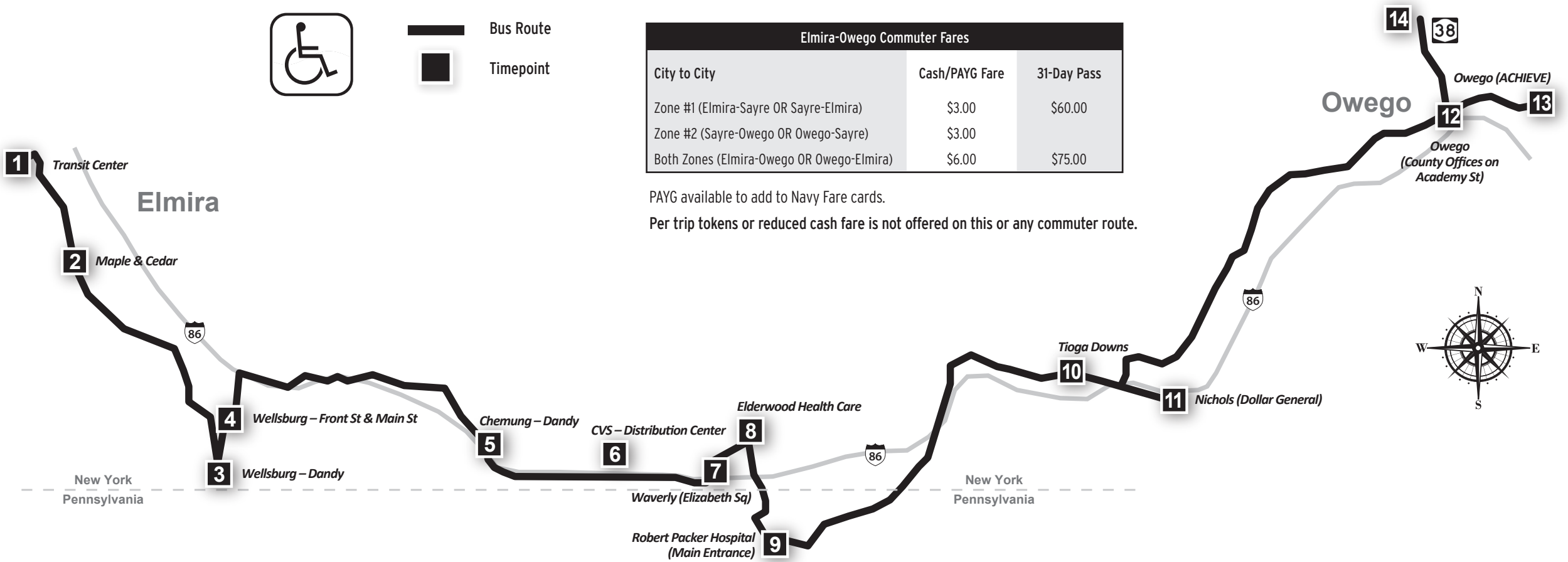


Bus Route
 Timepoint

Elmira-Owego Commuter Fares		
City to City	Cash/PAYG Fare	31-Day Pass
Zone #1 (Elmira-Sayre OR Sayre-Elmira)	\$3.00	\$60.00
Zone #2 (Sayre-Owego OR Owego-Sayre)	\$3.00	
Both Zones (Elmira-Owego OR Owego-Elmira)	\$6.00	\$75.00

PAYG available to add to Navy Fare cards.

Per trip tokens or reduced cash fare is not offered on this or any commuter route.



1	2	3	4	5	6	7	8	9	10	11	12	13	14	12	11	10	9	8	7	6	5	4	3	2	1
DEPART	Maple & Cedar St	Wellsburg Dandy Mart	Lowman Park and Ride	Chemung Dandy Mart	CVS Distribution Center (On Request)	Waverly (Elizabeth Sq)	Elderwood Health Care (On Request)	Robert Packer Hospital - Main Entrance	Tioga Downs	Nichols (Dollar General) (On Request)	Owego County Building Academy St	Owego (ACHIEVE)	Owego (Tioga County HHS Route 38)	Owego County Building Academy St	Nichols (Dollar General) (On Request)	Tioga Downs	Robert Packer Hospital - Main Entrance	Elderwood Health Care (On Request)	Waverly (Elizabeth Sq)	CVS Distribution Center (On Request)	Chemung Dandy Mart	Lowman Park and Ride	Wellsburg Dandy Mart	Maple & Cedar St	ARRIVE

6:35	6:43	6:53	6:56	7:05	OR	7:16	OR	7:27	7:40**	OR	7:59	8:10	8:20	8:30	OR	8:45	9:05	OR	9:16	OR	9:25	9:30	9:34	9:44	9:55
11:00	11:08	11:18	11:21	11:30	OR	11:41	OR	11:52	12:05	OR	12:24	12:35	12:45	12:55	OR	1:10	1:30	OR	1:41	OR	1:50	1:55	1:59	2:09	2:20
12:45	12:53	1:03	1:06	1:15	OR	1:26	OR	1:37	1:51	OR	2:10	2:30*	2:20	2:40	OR	2:55	3:15	OR	3:26	OR	3:35	3:40	3:44	3:54	4:05
4:10	-----	-----	4:25	-----	OR	4:35	OR	-----	4:55	OR	-----	-----	-----	-----	OR	-----	5:15	OR	5:25	OR	-----	5:35	-----	-----	5:50

MON. - FRI.

*With this change, the bus will go to the Tioga County HHS before going to Achieve on Run #3.

** Tioga Downs doors open for customers at 9:00 a.m. For an additional \$3.00, you can continue to ride C TRAN through Owego and back to be dropped off at 8:45 am.