

Shopper Shuttle

Service Area:

Arnot Mall

The Shops at Chambers

Consumer Square (Tops, Hobby Lobby)

Big Flats Commons (Target, Best Buy)

Southern Tier Crossings
(Aldi, Kohl's, Dick's, Walmart)

(607) 734-5211



SmartTAP Bus Passes – Electronic disposable or reloadable cards with 1-day & 31-day period passes for local or commuter routes available. Local full and reduced fare rider reloadable cards can add Pay As You Go (PAYG) cash. PAYG fare deducted according to cash fare chart each boarding. Purchases can be made in cash, check or credit/debit. Sales locations include vending machines located at the Chemung County Transportation Center & Arnot Mall Food Court, in-person, via phone and online.

Seniors (age 60+) – Automatically qualify for reduced fare with photo ID w/DOB or Medicare Card with photo ID when boarding using cash. Riders may purchase a personalized photo reduced fare reloadable card for \$5.00 (card lifespan of 8-10/years). Seniors ride free on Mondays. See schedule for reduced rates for Route Deviation.

Persons (under age 60) with a Disability - must provide an original letter from a qualified health care physician stating that you are disabled or an appropriate social services award letter. Disability status must be renewed every 3/years. Temporary Reduced Fare ID Card for cash customers cost \$2.00. Reloadable personalized (photo) electronic Reduced Fare Card fee is \$5.00. Visit the CTRAN Office, 1201 Clemens Center Parkway, Elmira, NY. See schedule for reduced rates for Route Deviation.

Access Chemung curb to curb service available to those who qualify, call (607) 378-1004 for details.

Children/Students - Children 5 years and under ride free if they are accompanied by an adult (limit 3 children per adult). Students ages 6-18 ride for reduced fare. High school students must show photo school I.D. for proof of age. College I.D.s not accepted.

Route Deviation - If you are a person living within 3/4 of a mile of a bus route, you may qualify for curbside service through the Route Deviation Program. The fare is **double** the regular fixed route fare, and **only cash for the deviation** is accepted. To schedule a Route Deviation trip, call our Customer Service Department at 607-734-5211 between 8:00 a.m. and 5:00 p.m. For next day service, your request must be made by 5:00 p.m. the previous day. Route Deviation is NOT provided

to the following commuter routes: #10 Elmira-Owego; #20 Elmira-Corning; and #30 Elmira-Ithaca.

Route and Stop Announcements - The Americans with Disabilities Act of 1990 (ADA) requires the announcement of all time points, transfer points, and points that service more than one route. CTRAN Bus Operators will announce all such time points and transfer points listed on public schedules approximately 1/2 block in advance.

On Request Stop Service – On selected routes, places such as nursing and/or health care facilities, schools, apartment complexes, etc. “on-request” stops have been established. To use this service, riders can call Customer Service at (607) 734-5211 or direct your request to the driver when boarding.

Travel Training – Training is available to provide new riders with the confidence & necessary understanding of the public transit system to travel safely & independently. Contact the Chemung County Mobility Management Program at (607) 378-1004.

Safety Tips - Take your seat as quickly as possible. Never change seats while the bus is moving. Wait until the bus departs your stop before crossing the street. Refrain from engaging in unnecessary conversation with the driver. No pets, except service animals.

Suggestions or Complaints/Title VI Civil Rights Act – Suggestions or complaints about CTRAN should be directed to our Customer Service Department at 607-734-5211 or online at ridectran.com. Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance. Title VI complaints should be directed to Angela Wood at anwood@chemungcountyny.gov or (607) 737-5560. Also, you have the right to file your Title VI complaint directly with the Federal Transit Administration, Office of Civil Rights, Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Avenue, SE, Washington, DC 20590.

Fares (Effective 10/1/18)

Please have exact cash fare prior to boarding as drivers carry no change.

Cash Fare Each Boarding (1,3,4,5,6,8,9,12)
\$1.75 / \$0.85 – Seniors/Disabled/Youth

Cash Fare Each Boarding (20, 20E)
\$2.25 / \$1.10 – Seniors/Disabled

Cash Fare Each Boarding (Route 7)
\$0.50 / \$0.25 – Seniors/Disabled

1-Day Local Pass (1,3,4,5,6,7,8,9,12,20)
\$5.00

31-Day Local Pass (1,3,4,5,6,7,8,9,12,20)
\$60.00 / \$45.00 – Seniors/Disabled

Cash Fare Each Boarding (Commuter Routes 10,30)
\$3.00 each zone OR \$6.00 both zones

1-Day Commuter Pass (All Routes)
\$12.00

31-Day Commuter Pass (All Routes)
\$75.00

CCC Semester Pass (only available CCC bookstore)
\$210.00

Holiday Service Schedule – CTRAN buses do not operate on New Year's Day, Easter Sunday, Thanksgiving Day, and Christmas Day. Limited service is provided on Memorial Day, Independence Day, and Labor Day (Routes #7, #9 and #12).

CTRAN, 1201 Clemens Center Parkway • Elmira, NY 14901 • www.ridectran.com

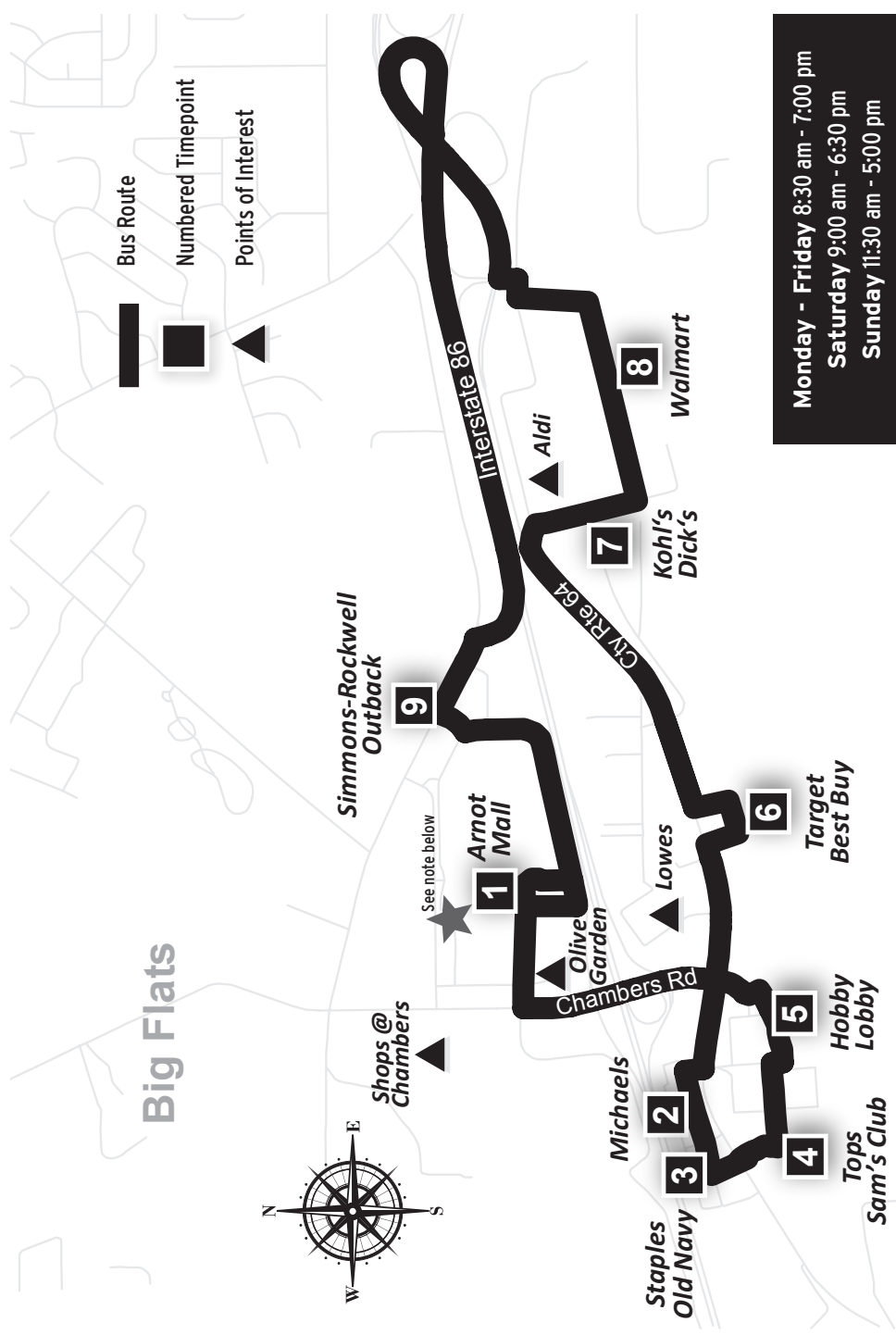
Information in this schedule is subject to change. Traffic conditions and weather can affect arrivals/departures.

Schedules also available for printing at

www.ridectran.com

Updated October 2019

7 - "Shopper Shuttle"



Monday - Friday 8:30 am - 7:00 pm
Saturday 9:00 am - 6:30 pm
Sunday 11:30 am - 5:00 pm

Call 607-734-5211 to schedule route deviation for appointments to Social Security Office.

1	2	3	4	5	6	7	8	9	1
Arnot Mall Door 4	Michaels	Staples & Old Navy	Tops & Sam's Club	Hobby Lobby	Target & Best Buy	Kohl's & Dick's	Walmart	Outback	Arnot Mall Door 4

Monday - Friday		Saturday		Sunday					
8:30	8:34	8:36	8:38	8:39	8:42	8:44	8:46	8:50	8:55
9:00	9:04	9:06	9:08	9:09	9:12	9:14	9:16	9:20	9:25
9:30	9:34	9:36	9:38	9:39	9:42	9:44	9:46	9:50	9:55
10:00	10:04	10:06	10:08	10:09	10:12	10:14	10:16	10:20	10:25
10:30	10:34	10:36	10:38	10:39	10:42	10:44	10:46	10:50	10:55
11:00	11:04	11:06	11:08	11:09	11:12	11:14	11:16	11:20	11:25
11:30	11:34	11:36	11:38	11:39	11:42	11:44	11:46	11:50	11:55
12:00	12:04	12:06	12:08	12:09	12:12	12:14	12:16	12:20	12:25
12:30	12:34	12:36	12:38	12:39	12:42	12:44	12:46	12:50	12:55
1:00	1:04	1:06	1:08	1:09	1:12	1:14	1:16	1:20	1:25
1:30	1:34	1:36	1:38	1:39	1:42	1:44	1:46	1:50	1:55
2:00	2:04	2:06	2:08	2:09	2:12	2:14	2:16	2:20	2:25
2:30	2:34	2:36	2:38	2:39	2:42	2:44	2:46	2:50	2:55
3:00	3:04	3:06	3:08	3:09	3:12	3:14	3:16	3:20	3:25
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6:30	6:34	6:36	6:38	6:39	6:42	6:44	6:46	6:50	*6:55

* Last trip follows #9 Mall Express to Transit Center, Elmira.

★ Arnot Mall (door 4) is a transfer point for Mall Express and Grand Central routes.